

EMPLOYMENT SERVICES PROVIDER SURVEY 2017

- The goal of this survey is to assist in evaluating the employment service options the County offers clients of MFIP, DWP and SNAP.
- Please drop-off the completed survey at your nearest Public Health & Human Services office.
- This survey contains no identifying information and is completely anonymous.

Are you employed by or do you volunteer for a non-profit agency?

Yes; Please List: _____

No, I do not work for any nonprofits

Are you currently a client or employee of any Employment Service Provider?

Yes (please select which agency from below list)

No, I am not associated with any specific provider

Arrowhead Economic Opportunity Agency (AEOA)

Community Action Duluth (CAD)

Duluth Workforce Development (DWD)

Northeast Office of Job Training (NEMOJT)

Minnesota Chippewa Tribe (MCT)

If you selected a provider above, please answer all questions below with that provider in mind. If you did not select a provider above, please answer with your general impressions of St. Louis County Employment Services.

Overall Opinion	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Employment services improve participant's lives.	<input type="checkbox"/>				
Provider Choice					
Participants have a say in what employment service provider they use.	<input type="checkbox"/>				
All of the employment service providers are the same.	<input type="checkbox"/>				
A participant can change job counselors or employment service providers if they feel their needs are not being met.	<input type="checkbox"/>				
Supports and Services					
The goal of employment service providers is clear to the participants and the community.	<input type="checkbox"/>				
The workforce center is a valuable resource in the community.	<input type="checkbox"/>				
Employment service providers help link participants with other resources available in the community.	<input type="checkbox"/>				
Coordination					
Employment service providers work well together to maximize benefits for participants.	<input type="checkbox"/>				
Participants can access resources from all of the employment services providers, regardless of with which agency they work.	<input type="checkbox"/>				
The different employment service providers each have specific strengths to help participants.	<input type="checkbox"/>				
Employers in the community know what employment service providers do.	<input type="checkbox"/>				
Quality					
Employment services are easy to access and use.	<input type="checkbox"/>				
Employment services help people with medical and mental health conditions become more economically stable.	<input type="checkbox"/>				
Racial, ethnic, and immigrant disparities are adequately addressed by the current employment services system.	<input type="checkbox"/>				

***** PLEASE COMPLETE QUESTIONS ON ALL PAGES OF QUESTIONNAIRE *****

Are you currently involved with employment services?

Yes – I am a Participant/Client

No – I am not currently involved with employment services.

Yes – I am a Job Counselor

Other (Please Explain) _____

Yes – I am a County Employee

Please indicate which County office you primarily interact with.

<input type="checkbox"/> Duluth	Government Services Center, 320 West 2 nd Street, Duluth MN 55802
<input type="checkbox"/> Ely	320 Miners Drive East, Ely MN 55731
<input type="checkbox"/> Hibbing	1814 14 th Avenue East, Hibbing MN 55746
<input type="checkbox"/> Virginia	307 1 st Street South, Virginia MN 55792

In your own words, what is the goal of employment services?

What current practices, programs, and services within employment service providers are most helpful to participants and the community?

How could employment services better meet the needs of the community?

What additional services should St. Louis County or Employment Services offer to help people move from welfare to work?

Is there any other community partners or employers that Employment Services should connect with to improve services?

Please use this space to provide any additional comments about employment services and what St. Louis County can do to improve services.
