



Saint Louis County

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NEWS RELEASE

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New date announced for 911 Citizens Academy

It would have been too ironic if someone heading to the 911 Citizens Academy last week had ended up in a situation needing to call 911. And so, when the 911 Citizen Academy scheduled for April 16 ended up coinciding with a significant snow storm, organizers decided to postpone the event in the interest of public safety.

The two hour class has now been rescheduled and will take place Wednesday, May 21, beginning at 6:30 p.m., in the Public Safety Building's Ellen Pence Conference Room located at 2030 N. Arlington Avenue, Duluth. Anyone who had signed up for the earlier date will be contacted directly. However, space is still available for others who would like to attend. The class is free and open to the public. It is designed to teach community members about the 911 process and to better prepare citizens should they need to utilize 911 emergency services.

The 911 Citizens Academy presentation covers various topics including: the history of 911, job requirements and responsibilities of 911 dispatchers, 911 myths and the future of 911 services. Participants will hear examples of 911 calls. A question/answer period and a tour of the 911 center will follow the presentation. St. Louis County 911 Emergency Dispatchers Ryan Stauber and Daniel Johnston will lead the presentation.

Due to the graphic nature of some of the 911 call examples, this presentation is not intended for children. To sign up, contact Carrie Borman at (218) 726-2925 or email bormanc@stlouiscountymn.gov.

A division of the St. Louis County Sheriff's Office, Emergency Communications answers approximately 250,000 requests for assistance annually, dispatches 185 public safety agencies and functions as the central point of coordination for all county emergency warning services.

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