

St. Louis County Adopt-A-Highway Mapping Application FAQs

Q. What is my log-in account?

Your log-in account includes an email address and a password. The email address was the email address given to us by your group administrator. The password is either the original default password that was sent in a letter to your group administrator, or it has been reset by the group administrator.

Q. What if I don't remember the password to my account?

If you do not know your password or you need to reset it from the original default password, follow the steps below:

- Open the application at <https://gis.stlouiscountymn.gov/adoptahighway>.
- Click on the blue "Log in" button in the upper right-hand corner of the screen.
- In the 'Login' window, click on "Forgot your password?" to reset your password.

Q. What if our current group administrator is no longer with the group and we can't access the account or reset the password?

Please contact the St. Louis County Adopt-A-Highway Administrator at 218-625-3860 to have your account set to a new group administrator.

Q. What if I want to change the email address that is associated with my group?

Log in to your account and go to your Group Dashboard. Under the GROUP header, click on "Edit Group Information". Then enter in the new email address next to 'Email'. Note: This email address is used to log in. If you change this, it will change the log in email address and log you out of the application. Use the new email address to log back in.